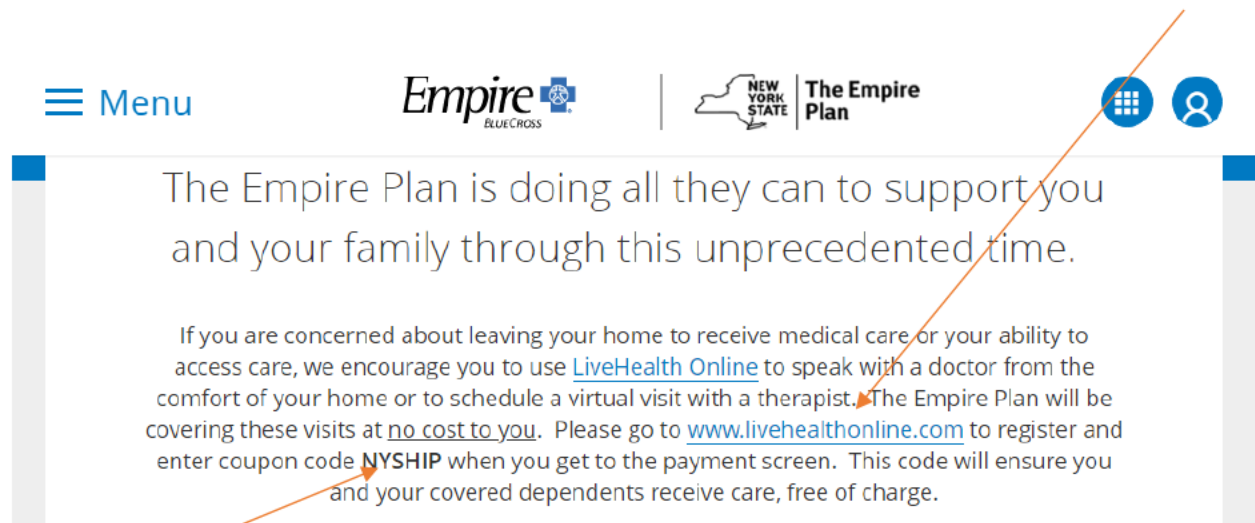
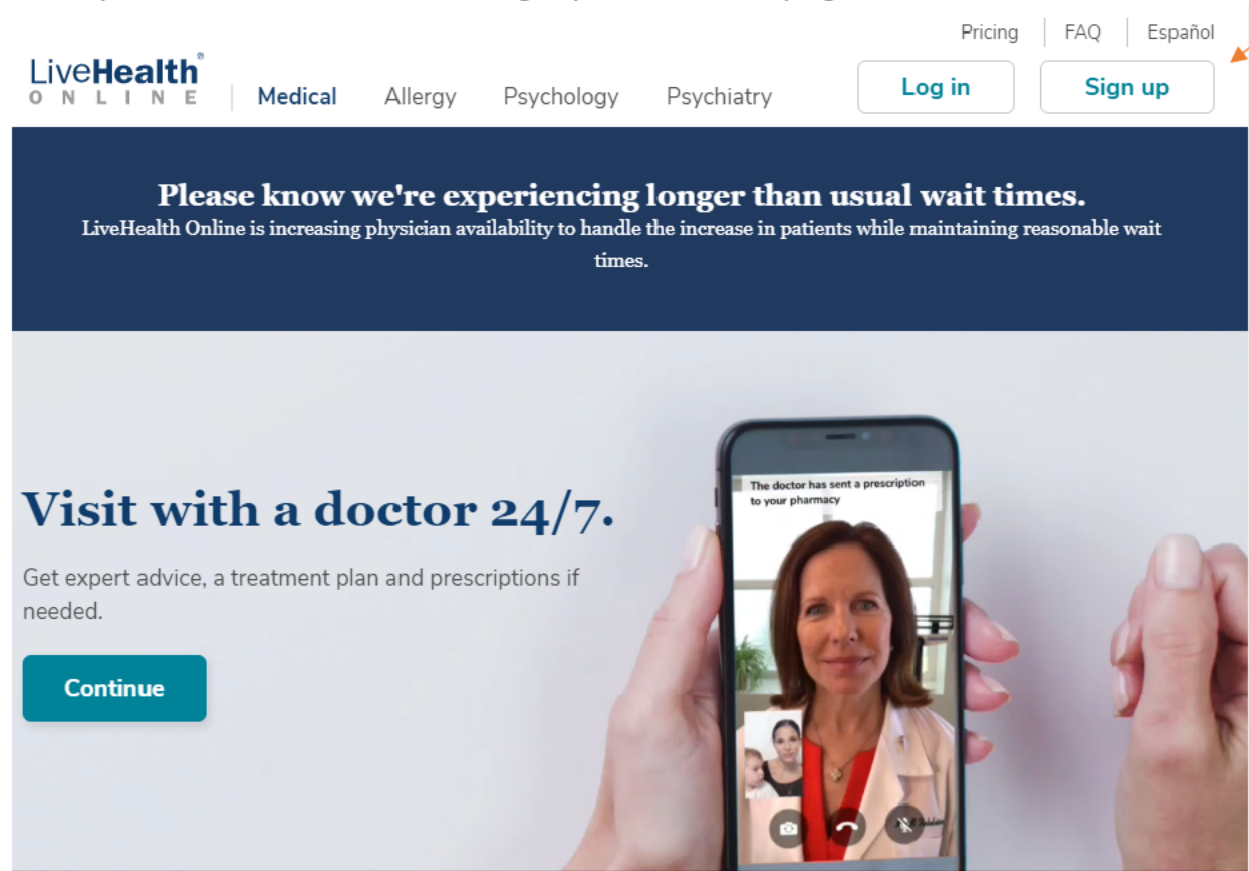


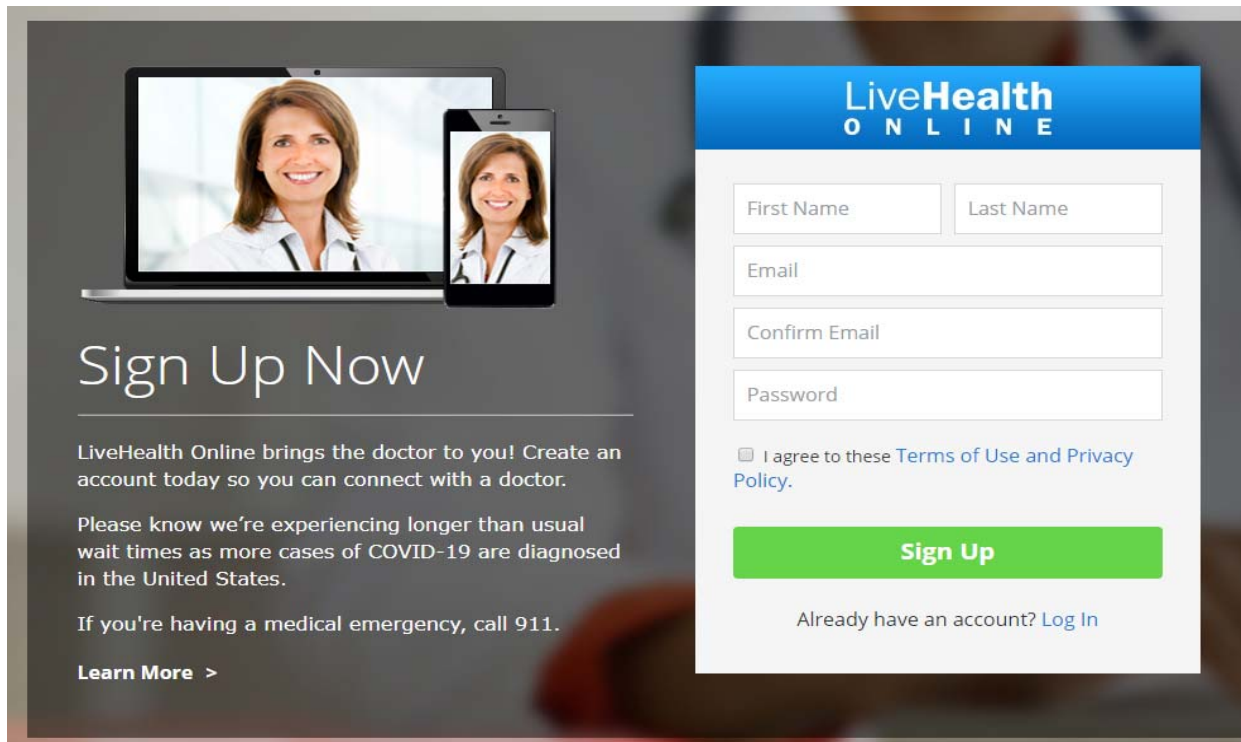
Step 1: Go to Empire Plan custom microsite – [www.empireblue.com/nys](http://www.empireblue.com/nys) On this screen, you will see the below screen which will have links to the LiveHealth Online website as well as the coupon code needed to access care, free of charge.



Step 2: When member clicks on link to LiveHealth Online ([www.livehealthonline.com](http://www.livehealthonline.com)), below screen will come up. Member will then click on the Sign Up button in the top right corner of the screen.



Step 3: At this screen, member will begin the Sign Up process



The sign-up screen features a dark background with a blurred image of a doctor. On the left, a laptop and a smartphone both display a smiling female doctor. The text 'Sign Up Now' is prominently displayed. Below it, a paragraph states: 'LiveHealth Online brings the doctor to you! Create an account today so you can connect with a doctor.' Another paragraph mentions: 'Please know we're experiencing longer than usual wait times as more cases of COVID-19 are diagnosed in the United States.' A note at the bottom left says: 'If you're having a medical emergency, call 911.' A 'Learn More >' link is also present. On the right, a white box contains the 'LiveHealth ONLINE' logo at the top. Below the logo are input fields for 'First Name', 'Last Name', 'Email', 'Confirm Email', and 'Password'. A checkbox is labeled 'I agree to these Terms of Use and Privacy Policy.' A green 'Sign Up' button is positioned below the checkbox. At the bottom of the white box, it says 'Already have an account? Log In'.

**Sign Up Now**

LiveHealth Online brings the doctor to you! Create an account today so you can connect with a doctor.

Please know we're experiencing longer than usual wait times as more cases of COVID-19 are diagnosed in the United States.

If you're having a medical emergency, call 911.

[Learn More >](#)

**LiveHealth**  
ONLINE

First Name Last Name

Email

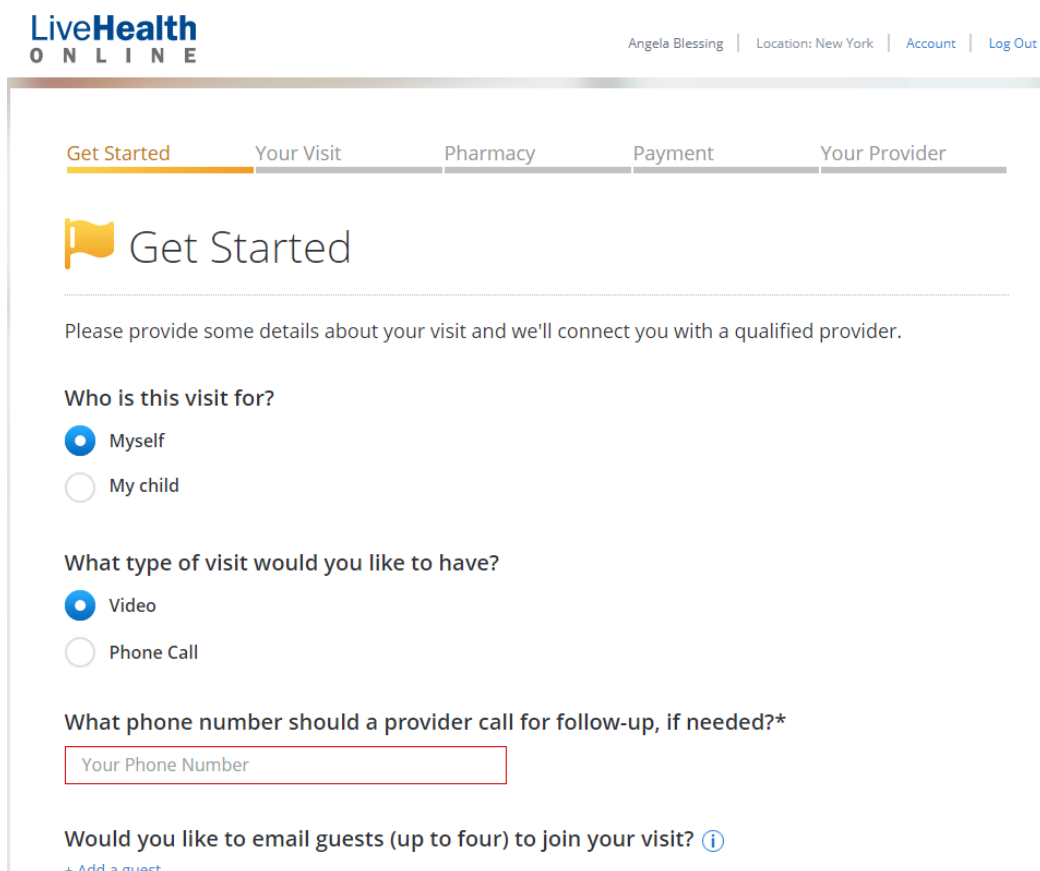
Confirm Email

Password

☐ I agree to these [Terms of Use and Privacy Policy](#).

**Sign Up**

Already have an account? [Log In](#)



The 'Get Started' screen has a white background. At the top left is the 'LiveHealth ONLINE' logo. At the top right, user information is displayed: 'Angela Blessing | Location: New York | Account | Log Out'. Below this is a horizontal progress bar with five steps: 'Get Started' (highlighted in orange), 'Your Visit', 'Pharmacy', 'Payment', and 'Your Provider'. The main heading 'Get Started' is accompanied by a yellow flag icon. Below the heading, a paragraph says: 'Please provide some details about your visit and we'll connect you with a qualified provider.' The first question is 'Who is this visit for?' with two radio button options: 'Myself' (selected) and 'My child'. The second question is 'What type of visit would you like to have?' with two radio button options: 'Video' (selected) and 'Phone Call'. The third question is 'What phone number should a provider call for follow-up, if needed?\*' with a text input field containing the placeholder 'Your Phone Number'. The final question is 'Would you like to email guests (up to four) to join your visit?' followed by an information icon. Below this question is a '+ Add a guest' link.

**LiveHealth**  
ONLINE

Angela Blessing | Location: New York | [Account](#) | [Log Out](#)

**Get Started**

Please provide some details about your visit and we'll connect you with a qualified provider.

**Who is this visit for?**

☒ Myself

☐ My child

**What type of visit would you like to have?**

☒ Video

☐ Phone Call

**What phone number should a provider call for follow-up, if needed?\***

Your Phone Number

**Would you like to email guests (up to four) to join your visit?** ⓘ

[+ Add a guest](#)

✓ Get Started

Your Visit

Pharmacy

Payment

Your Provider

## Your Visit

What would you like to discuss today?

☐ Cold

☐ Fever

☐ Flu-Like Symptoms

☐ Headache

☐ Other

☐ Rash

☐ Stomachache

☐ Other

What is your current physical address in the event of a medical emergency?

Your Answer

Are you allergic to any medications?

Your Answer

Are you now or could you be pregnant?

Your Answer

✓ Get Started

Your Visit

Pharmacy

Payment

Your Provider

## Medical History

### CONDITIONS

Have you ever been diagnosed with any of the following conditions?

☐ Alcohol Use Disorder

☐ Allergies

☐ Anxiety

☐ Arthritis

☐ Asthma

☐ Atrial Fibrillation

☐ Attention Deficit Disorder

☐ Back Pain

☐ Bipolar Disorder

☐ Blood Clots

☐ Breast Disease

☐ Cancer

☐ Chronic Fatigue Syndrome

☐ Chronic Kidney Disease

☐ Chronic Liver Disease

☐ Fibromyalgia

☐ Gastrointestinal Bleeding

☐ Glaucoma

☐ Gout

☐ Headaches

☐ Hearing Loss

☐ Heart Disease

☐ Heartburn, Reflux

☐ High Blood Pressure/Hypertension

☐ High Cholesterol

☐ Immune Deficiency

☐ Irritable Bowel Syndrome

☐ Kidney Stones

☐ Macular Degeneration

☐ Migraine

## Pharmacy

Where would you like prescriptions sent?

☒ CVS/pharmacy   
RETAIL



☐ Another Pharmacy

Back

Continue

Enter your Empire Plan ID number  
from your ID card.

## Insurance

☒ I have insurance

Insurance may cover all or part of your visits. If your plan isn't listed, you can still have a visit.

Health plan



☐ I don't have insurance

☐ My plan isn't listed / Prefer not to answer

Continue

## Payment

You're about to be connected with a highly qualified provider. Please enter your payment information below.

**Your Cost:** **\$59.00**

COUPON CODE

**Apply**

Price includes only the cost of your visit. The cost of any medications or treatments prescribed as a result of your visit is not included.

### Credit Card Information



Name on Card

Credit Card Number

Security Code

Month

Year

### Billing Address

Enter Coupon Code here

Once Coupon Code entered,  
cost of visit will drop to \$0

## Payment

You're about to be connected with a highly qualified provider. Please enter your payment information below.

**Your Cost:** **\$0.00**

NYSHIP

**Apply**

Coupon applied.

Price includes only the cost of your visit. The cost of any medications or treatments prescribed as a result of your visit is not included.

Cancel

Continue